

Hearing Aid Sales Policy

Our office is staffed by licensed hearing health care professionals who provide service and support for hearing impaired consumers in compliance with all applicable state, federal and professional regulations and law.

Hearing instruments are medical devices regulated by the USA Food and Drug Administration and are not consumer electronic devices.

Our products and the support of our products require professional face-to-face in-person fitting and follow-up. Our products are not designed for, nor intended for delivery to hearing impaired consumers where the consumer is unable to benefit from professional face-to-face in-person fitting and support.

We agree with many manufactures who believe that hearing health care professionals are an integral part of the appropriate selection of, delivery of, and satisfaction with hearing instruments because we can provide many benefits to hearing impaired consumers. For example:

- expert technical understanding of our products to the consumer
- professional individualized fitting based upon the individual consumer need
- access to and use of professional software fitting systems
- professional knowledge of hearing loss and hearing rehabilitation
- many other value added services and support

Questions or comments regarding this policy may be sent to: Edison Stanford Hearing Centers of Utah, 1817 South Main Street #7, Salt Lake City, UT 84115

Adapted from Siemens Medical, *Guidelines for the Purchasing and Distribution of Siemens Hearing Instruments Products.*